

## Guest information from A-Z

In order to make your stay in INhouse - temporary living as pleasant as possible, we have the following information for you.

### First aid

emergency

112

Fire

We wish nothing ever happened. Our guest rooms and public areas are equipped with smoke detectors. In the event of an alarm, please remain calm, leave the house through the signposted emergency exits and go to the assembly point according to the signs. Please follow the instructions of the staff or the emergency services.

Escape route/ exit

From each floor you reach the Frei via marked paths. Please inform yourself about the escape route. In the event of a fire alarm, please do not use the escape chair. Escape instructions can be found on your room door.

hospital

Klinikum Ingolstadt, Krumenauerstraße 25, Tel. 08441 8800

pharmacy

The nearest pharmacies:  
Sankt Martins Apotheke, Marienpl. 6, 0841 37322  
Apotheke Im Donau City Center, Schillerstraße 2, 0841 8866556

pharmacy emergency services

For mobile phones, the telephone number 22833 can be reached in all radio networks without area code.

The call costs € 0.75/minute

General Help

Do you need help with TV, WLAN or other equipment in our house? Please feel free to contact our staff.

appraisal

Were you completely satisfied and want to share them with other people?  
We appreciate your positive feedback at [www.Booking.com](http://www.Booking.com)

bed

Bed linen is changed every 14 days - on request more often for a fee.

cash dispenser

Sparkasse Ingolstadt Eichstätt, Regensburger Str. 256, Ingolstadt, 0841 3044040

Check In

You have moved into your room with the help of our Check In machines and need an invoice with company address in addition to the receipt?  
Please contact your host by email.

Check Out

Please complete and sign the Check-Out list in the welcome folder.  
Another check-out - with or without reservation - is no longer necessary.  
On the day of departure you will have sufficient time to leave your room and deposit your card in the box provided at the exit.  
Your personal key card does not become invalid until 11.00 am.  
Please leave your room by 11.00 a.m. at the latest. Should you wish to use your room for longer, you will be charged an additional day over and above the damage caused.

credit-cards

You can pay us by bank transfer and also pay with EC-Cash/Maestro, MasterCard, Visa.

disturbances

If you notice a defect, please contact us by email or by emergency to our employees. We will endeavour to remedy the situation as quickly as possible.

drinks

As a welcome they receive a bottle of water and a small assortment of tea, coffee.

dogs

Animals are not allowed indoors.

extra blanket

We will be happy to provide you with an additional blanket - please contact our Housekeeping staff or send an email.

free time

The Ingolstadt region offers a variety of leisure activities and beautiful parks. Especially recommended is the Klenzpark in Ingolstadt or the Freizeitbad Wonnemar. There are also many smaller lakes nearby, such as the Nöttinger Weiher - a recreational area with many activities. The water ski park Geisenfeld invites sporty people to wakeboard. Should the weather ever get worse, we recommend a visit to the Audi Forum in Ingolstadt, or perhaps the Bavarian Police Museum or the Danube Island Museum.

ironing

For safety reasons it is forbidden to use your own electrical appliances in the room. In the laundry room you will find an ironing board and iron.

IT-Support

You need help with the WLAN or have other questions about the technology in the house? Please contact your host, we are happy to help.

laundry	<p>Washing machines and dryers are available in the basement for a fee. Ironing boards and irons are also available. Please do not use irons in the rooms.</p>
parking	<p>Please pay attention to the markings in the floor so that your "park neighbour" can also get in and out easily. Parking in the underground car park is not free of charge. Unfortunately, we cannot accept any liability for damage caused by burglary, vandalism or theft.</p>
radio	<p>You can also receive radio programmes on our television. Please refer to the occupancy overview for the current stations.</p>
reception	<p>We are gladly by telephone or by email for you there. In an emergency, dial 112.</p>
room card	<p>For reasons of discretion you will not find a hotel name and address on our room cards. If you should lose your card or forget it in your room, you can have a new card made at any time using the Check In machine, stating the room number and your name.</p>
room cleaning	<p>Your room will be cleaned weekly - on request more often for a fee. For the sake of the environment, we only change bed linen every 14 days without soiling. Of course more often on request - please hang the door sign "Please clean my room" on the outside of your room door until 13:00 or contact us by email.</p>
smoking	<p>Please note that smoking is not permitted in the public areas and in the rooms. We therefore ask our smoking guests only to smoke outside and to use the ashtray provided for this purpose.</p> <p>If you do not follow our instructions and smoke in the room, we reserve the right to charge you up to 300.00 Euro for a particularly intensive cleaning of the non-smoking room, as well as possible loss of use.</p>
security	<p>For the safety of all guests in the hotel, it is strictly forbidden to use your own electrical appliances such as heating plates in the room.</p>
Shopping	<p>Products of daily use and food are best available at the Donau City Center or in the city centre. Bakers: Backhaus Hackner, Kurt-Hubert-Str. 21, corner Regensburgerstraße.</p> <p>Especially popular is the Ingolstadt Village (motorway exit Ingolstadt Süd). With more than 110 shops, it is one of the ten largest outlets in Germany.</p>

We also recommend the shopping centre "Westpark" in Ingolstadt (signposted to the Klinikum) or the Olympic shopping centre or the Pasing Arcaden in Munich.

**TV** Please only switch on the television so loudly that your neighbour in the room is not disturbed. You will find a current programme list in the writing case.

**TAXI** Funktaxi Ingolstadt 08441 19410  
Taxi Reichl, Telefon 08453 1626 / Mobil 0171 624 26 26  
Taxi Faltermeier, Telefon 08441 18366/Mobil 0171 360 5050  
Taxi Vogl, Telefon 08453 33 99 193 / Mobil 0171 5 600 600

**towels** We change your towels every 14 days. On request also more often. Please put them on the floor. If the towels are not on the floor, we assume that you also want to protect the environment and will use your towel again.

**valuables** you are welcome to deposit them in the room safe for safekeeping.

**waking** You can easily be woken up using the alarm function on your TV.

**WLAN** Free WLAN is available in the rooms and public areas. WLAN Name INhouse  
You will now be redirected to the start page - if not, please open the Internet browser and the start page [www.INhouse-boardinghouse.de](http://www.INhouse-boardinghouse.de) manually and enter  
Enter password start2019.

If you do not succeed immediately in the first attempt, please switch your WLAN off and on again for a short time - it should now work immediately. Now you are connected to the Internet - have fun.

*Please understand that we have to pass on claims due to illegal activities on the Internet to you.*